



Mync

Media Player, Organizer and Uploader

Release Notes

Software Version 1.1.0.1927 (April 2017)

Mync Product Support

Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

New Features of Version 1.1.0.1927

This update provides the following additional features:

- Mync automatically converts BT.2020/BT.2100 PQ color space to BT.709 to browse log clip.
- New H.264 encoder for more better quality video on exporting Storyboard (only Mync Standard)
- Support to export Storyboard to FCP XML (only Mync Standard)
- Support to browse Canon C700 RAW clip (only Mync Standard)
- Displaying information board to notify myncworld.com web site update.
- Mync automatically detects metadata of Panasonic AG-UX90 / 180, DC-GH5 in order to browse the clip in correct color space.
- Support to browse H.265 (HEVC) clip

Update History

The following issues are fixed or improved in this version:

- Mync crashes if monitor cable connected while running and view button clicked
- Draft preview settings does not sync between window and full-screen preview
- Mync cannot switch from timeline view to thumbnail view if multiple clips are selected
- Autocomplete does not update if marker is deleted from metadata
- Mync does not display TC when playing MPEG2 PS clip (SFDC00550480)
- Adjusted audio volume is lost when loading Storyboard into EDIUS Bin (only EDIUS built-in Mync Standard)
- Preview controller is occasionally drawn incorrectly in Storyboard (only Mync Standard)
- Thumbnail occasionally does not appear in copied storyboard clip (only Mync Standard)
- Earlier smart catalog name is lost when creating multiple smart catalogs

Known Issues

Mync displays low quality picture for small frame size picture

When browsing small frame size still images in Mync, displayed picture quality will be low.

Adjusted audio volume will be lost when importing FCP XML to EDIUS

If EDIUS imports FCP XML file that is generated by Mync, adjusted audio volume will be lost.

Design Limitations

Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: 3GP; 3G2; M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com [FAQ web page](#) for details.